

SETUP CHECKLIST

If you are planning on setting up a technical evaluation of LogicMonitor, follow the steps below to ensure the setup of your trial account and monitoring on your devices goes smoothly.

Find additional support at support.logicmonitor.com

IDENTIFY WHICH DEVICES WILL BE ADDED TO YOUR LOGICMONITOR ACCOUNT

- Gather IP Addresses and DNS names for all devices you want to monitor in LogicMonitor
- Determine SNMP Community strings and domain credentials
- Open the appropriate network ports:
 - SNMP = UDP port 161
 - WMI = 135 plus random chosen port between 1000 and 65000

SELECT A COLLECTOR MACHINE

- 2-4 GB RAM
- 24/7 internet connectivity. Laptops are not recommended.
- Use a windows server if you want to monitor other Windows hosts. Otherwise, a Windows or Linux machine is fine.
- Does not need to be dedicated.

WHEN INSTALLING A COLLECTOR ON A WINDOWS MACHINE, IDENTIFY OR CREATE AN ADMINISTRATOR ACCOUNT

- You need local administrator credentials to run the Collector services
- Domain credentials are required to monitor other Windows hosts in the same domain.

ACCESS YOUR ACCOUNT IN THE LOGICMONITOR PLATFORM

- Login to your account using the account credential provided by LogicMonitor
- For the best experience, Chrome is recommended
- If using Internet Explorer, make sure LogicMonitor is a trusted site and consider disabling ESC (enhanced security configuration).

NETWORK, STORAGE, OR LINUX DEVICES:

- Ensure SNMP is enabled and accessible from the host running the Collector.
- Install snmpd on Linux hosts, depending on your distribution:
 - yum install net-snmp
 - apt-get net-snmp
 - zypper install net-snmp

MONITORING NETAPP FILERS:

- Identify and create an account on your NetApps for API access. Make sure to remember the password.

MONITORING DATABASES:

- Confirm you have read-only credentials to the database.