



# LM Accelerate Add-Ons

Enhance your LM Accelerate Gold or LM Accelerate Platinum packages with these optional services. Whether you need an enhanced, on-site experience or need to add additional scope to meet your onboarding goal, we've got you covered with pre-packaged add-ons.

## LM Accelerate Onsite

The LM Accelerate Onsite add-on is a **3-day workshop** with your team to bring focus to advanced services that are best delivered live and hands-on with a LM Accelerate Gold or LM Accelerate Platinum package. Workshop logistics, including travel, timing, and working session details, will be coordinated directly with the customer based on needs and requirements.

### What's Included

- **One 3-day** onsite workshop (with travel considerations and schedule availability) at the customer's location (Domestic Only)
- **Travel expenses**
- 1 Solutions Engineer and 1 Project Manager
- LM training, implementation discovery and design, and project planning

### The customer's technical team will include:

- Designated LogicMonitor administrators
- ITOps domain experts
- Other key decision-makers or stakeholders

### Onsite Services

- Business Process Enhanced Assessment
- IT Domain Expert Enhanced Assessment
- Incumbent Tools Enhanced Assessment
- Operations Center Enhanced Assessment
- LogicModules Advanced Training
- Collectors Advanced Training
- Monitoring Workflow Summary Report

### Limitations

- Applicable to: **LM Accelerate Gold, LM Accelerate Platinum** packages only
- **Limit 1 LM Accelerate Onsite** per LM Accelerate Gold or LM Accelerate Platinum package

## LM Accelerate Boost

The LM Accelerate Boost add-on allows you to expand the scope of your implementation beyond the included **Gold** and **Platinum** implementations. This ensures that Professional Services maximizes your time-to-value by helping you achieve your LogicMonitor go-live date.

### What's Included

- **6** additional two-hour working sessions included in Gold or Platinum project timeframe

### Additional Implementation Scope Covered (Select One):

- **1** additional team engaged **or**
- Up to **2** additional LM add-ons (LM Cloud, LM Config, LM Container, LM Service Insight) **or**
- **1** additional device technology category **or**
- Up to **3** additional alerting integrations **or**
- Up to **2** additional custom visualizations

### Limitations

- **LM Accelerate Boost** is not applicable to the Silver implementation package
- **Up to 3** LM Accelerate Boost add-ons can be added to a Gold implementation package
  - Additional scope required should opt for a **Platinum** implementation package
- **Up to 6** LM Accelerate Boost Add-Ons can be added to a **Platinum** implementation package
  - Additional scope required should be customized in a **Statement of Work (SOW)**