



Platinum

LM Accelerate

The LogicMonitor Professional Services “Accelerate” packages have been designed and tested to ensure you can quickly realize value from your investment.

LM Accelerate

We have been serving and partnering with hundreds of IT Ops, NOC Teams, and DevOps Teams across verticals for over a decade. We have helped ensure our customers successfully deploy and realize value from LogicMonitor regardless if they have dozens or thousands of devices. Our LogicMonitor product experts don't just know LogicMonitor, we understand operations best practices and will help your team reduce tool sprawl, streamline operations, and reduce downtime risk. With our Accelerate Packages we will take time to understand your requirements, current monitoring capabilities, and business goals. Together, we will orchestrate a tailored and guided deployment that is robust, secure, and designed so you can spend more time growing your business.

Our Delivery Approach

Our consultative implementation style is designed to optimize your LogicMonitor instance, transition best practices to future LogicMonitor Admins, and extend our platform to meet your business needs. We will help you build a core foundation of knowledge, and then deep dive into our capabilities that will create tangible business value for your organization. Weekly working sessions allow us to deploy, test, and knowledge share in real-time. With LM PS, we help you get it right the first time, build confidence in your LM knowledge, and ensure your account is primed to scale and streamline your operations.

Best fit if you're looking for:

- Priority on speed-to-value
- 1,501 - 4,000 Devices
- Go-live within 3 months
- Guided deployment that empowers admins with product expertise
- Expert consultation for adhering to product best practices
- Enabling services for Hybrid environments (i.e. On-Prem and Public Cloud)

What's Included

- Pre-Implementation training modules
- Dedicated project manager, solutions engineer(s), and architect
- Customized project plan
- Up to 24 (90) Minute Working Sessions
- Expert consultation on optimizing, future-proofing, and growth planning guidance for your LogicMonitor environment
- **See more, know more, do more** with a choice of up to 8 Optional Focus Areas, such as:
 - **Dashboard Creation** - Creating single pane visualizations for unified observability throughout your IT Infrastructure
 - **Hybrid Monitoring Guidance** - Enabling your dynamic infrastructure to scale rapidly with our Cloud and Container capabilities
 - **Root Cause Analysis** - Reduce alert fatigue and improve MTTR using our Root Cause Analysis feature
 - **Alert Integrations** - Enabling LogicMonitor alerting integrations for increased efficiency on alerting triage

[Click here](#) for more available focus areas and package details.