



LogicMonitor Business Operations

LogicMonitor's business operations are performed out of the following locations:

Entity	Services	Location
LogicMonitor, Inc.	Software Development Product Operations Customer Support Professional Services	Santa Barbara CA Austin TX Boston MA New York City NY
LogicMonitor UK Limited	Customer Support Professional Services	London UK
LogicMonitor Australia Pty. Ltd.	Professional Services	Sydney AU
LogicMonitor Asia Pacific Pte. Ltd.	Customer Support	Singapore
LogicMonitor India LLP	Software Development Customer Support	Pune IN
Unomaly AB	Software Development	Stockholm SE

Service Centers

LogicMonitor operates our service platform out of the following locations. Each customer may select their preferred Service Center upon initiation of service:

Service Center	Location(s)	Data Residency
US / West	Los Angeles CA / San Jose CA / Boardman OR	United States
US / East	Ashburn VA	United States
EMEA / West	Dublin IE	Ireland
EU / West	Dublin IE	Ireland
APAC / South East	Sydney	Australia
EMEA / West (Legacy)*	Slough UK	United Kingdom

*Indicates that a legacy Service Center(s) may not be eligible for new customers.

Data Subprocessors

The following data subprocessors provide ancillary services that support the LogicMonitor platform:

Data Subprocessor	Services	Data Residency
Amazon Web Services https://aws.amazon.com/	Hosted Compute	United States Ireland
Twilio https://www.twilio.com/	SMS/Voice Notification	United States
Authy https://www.authy.com/	Multi-factor Authentication	United States
Zendesk https://www.zendesk.com/	Customer Support Ticketing	United States
Pendo https://www.pendo.io/	Product Usage Analytics	United States
Snowflake https://www.snowflake.com/	Data Warehousing	United States
Salesforce https://www.salesforce.com/	Customer Relationship Management	United States
Zuora https://www.zuora.com/	Payment Processing	United States
Gainsight https://www.gainsight.com/	Customer Communications	United States
Securonix https://www.securonix.com/	Security Support Services	United States