

Real User Monitoring with Session Replay



Every customer connects under unique conditions such as device, browser, ISP, CDN, and bandwidth across both websites and mobile apps. Traditional monitoring misses this reality, leaving problems hidden until customers churn and revenue drops. Real User Monitoring (RUM) captures what users actually experience and uses session replay to show interactions firsthand, exposing failures in real time, keeping services reliable, and enabling performance conversations that drive action.

RUM captures performance data from real user sessions across web and mobile applications, enriched with diagnostics, session replay, analytics, and predictive modeling. Teams can detect and resolve incidents faster, replay and understand user issues, deliver consistent experiences across diverse conditions, connect IT performance with business outcomes, and confidently prioritize optimizations that improve both customer satisfaction and business results.

Understand Real User Experience End to End

- Capture Core Web Vitals and key performance metrics across real users
- Segment experience by device, browser, network, and geography
- Compare trends over time to identify where performance degrades
- Gain full visibility into how your application performs for every user

Prioritize and Optimize What Matters Most

- Identify slow pages, bottlenecks, and high impact user segments
- Correlate performance with engagement, bounce rate, and conversions
- Compare performance and traffic trends across time and cohorts
- Use custom metrics and KPIs to focus on what matters most

Replay and Resolve User Issues

- Replay real user sessions to see clicks, scrolling, and navigation
- Identify friction points, errors, and unexpected behavior visually
- Correlate sessions with network, backend, and third party performance
- Diagnose root cause faster and resolve issues with confidence

Catalyze IT to Business conversations

- Model how performance improvements affect conversions and engagement
- Translate performance metrics into business impact and outcomes
- Visualize user experience globally with intuitive views like EarthView
- Align engineering, product, and business teams with shared insights



Start Improving User Experience Today

See how LogicMonitor helps you understand real user behavior, resolve issues faster with session replay, and improve performance across every user journey.

[SEE IT IN ACTION](#)