

# The AI-first Observability Platform for Autonomous IT








## ENABLING THE FUTURE OF AUTONOMOUS IT

Today's digital enterprises depend on performance across hybrid infrastructure, cloud-native applications, SaaS services, and the public internet. Yet most IT teams remain trapped in reactive operations, overwhelmed by alerts, fragmented tools, and limited business context.




The LogicMonitor platform brings together infrastructure observability, application and service intelligence, AI-driven automation, and Internet Performance Monitoring into a unified, agentic AI based system of insight and action.

Powered by agentic AIOps with Edwin AI, the platform continuously analyzes signals, predicts risk, and surfaces actionable insights across your entire digital ecosystem, from data centers to cloud to the end-user experience.

## THE LOGICMONITOR PLATFORM EMPOWERS ENTERPRISES TO:

-  Resolve incidents faster through AI-driven correlation and context
-  Protect digital experience across cloud and the open internet
-  Reduce operational cost and complexity
-  Increase resilience in increasingly distributed environments
-  Align IT performance directly to business outcomes

## THE RESULT:

-  **Faster Incident Resolution**
-  **Reduced Operational Noise**
-  **Improved Digital Experience**
-  **Measurable Business Resilience**

## PLATFORM BENEFITS

### Unified Visibility Across Hybrid and Internet-Dependent IT

- Gain full-spectrum observability across on-prem, hybrid, multicloud, SaaS applications, Kubernetes environments, and the global internet.
- Understand not just what failed but why, where, and how it impacts revenue, customers, and operations.

### Agentic AI for Autonomous IT

- Harness agentic AIOps for anomaly detection, predictive insights, and accelerated root cause analysis across metrics, logs, and digital experience signals.
- Reduce alert fatigue with AI-driven event intelligence, dynamic thresholds, and early warning detection.
- Surface actionable insights automatically to enable faster response and continuous optimization.

### Business-Aligned Service and Application Intelligence

- Dynamic Service Insights connects infrastructure health to business services and digital journeys.
- Prioritize incidents based on business impact, and align IT performance with enterprise outcomes.

### ITOps and CloudOps Transparency

- Establish a single source of truth across infrastructure, applications, and services.
- Improve collaboration with shared context, intuitive dashboards, and integrated workflows for faster triage and decision-making.

### Operational Efficiency at Scale

- Reduce tool sprawl by consolidating disconnected monitoring into one platform.
- Accelerate deployment with simplified licensing, 3,000+ prebuilt integrations, and automated discovery.
- Drive efficiency with out-of-the-box intelligence that scales with enterprise growth.

## HOW IT WORKS

### Intelligent Platform

- Unified data onboarding, exploration, and management across infrastructure, apps, and IT stacks.
- An extensible ecosystem with 3,000+ integrations, open APIs, and seamless connections to ITSM, DevOps, and collaboration tools.
- OpenTelemetry-based application microservices with built-in business context and vendor independence.
- Rich dashboarding, reporting, and analytics for intuitive troubleshooting and performance optimization.

### Service, Application, and Infrastructure Observability

- Deep monitoring coverage across networks, systems, storage, and modern IT environments.
- Logging and telemetry to support anomaly detection and root cause analysis.
- Native multi-cloud coverage for AWS, GCP, Azure, and OCI.
- Extensive Kubernetes observability for microservices and containerized workloads.

### AI-Driven Automation and Insight

- Edwin AI delivers proactive anomaly detection and predictive forecasting.
- Dynamic Service Insights aligns resource performance with business-critical services.
- Log anomaly detection and dynamic thresholds adapt to changing environments, automatically surfacing critical issues while filtering out noise.

### Enterprise-Grade Scale and Extensibility

- Collector-based observability across hybrid and multicloud ecosystems.
- Secure, SaaS-based architecture built for resilience and agility.
- Open APIs and integrations with ITSM and collaboration tools such as ServiceNow, PagerDuty, and Slack.

In a world where digital performance and speed of AI adoption defines competitive advantage, observability is no longer optional and autonomous IT is the next frontier. LogicMonitor delivers both.

**145K+**

global users moving beyond reactive IT

**2T+**

metrics tracked daily for real-time visibility

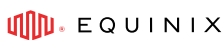
**11B+**

events handled with team-ready context

**96%**

customer retention built on lasting value

## CHOSEN BY LEADING ENTERPRISES WORLDWIDE



Want to learn more about the LogicMonitor platform?

Connect with a LogicMonitor team member today to see how your organization can move towards Autonomous IT.

LETS TALK