

LM ENDPOINT MONITORING:

Visibility Into Your Workforce's Experiences



CORE CAPABILITIES

Unified Endpoint, Application, and Network Visibility

Monitor endpoint health, application performance, and network connectivity together so IT teams can understand workforce experience in one workflow and troubleshoot more efficiently.

Endpoint-Based Synthetic Monitoring

Run scheduled synthetic checks directly from employee endpoints to validate application access, latency, and network paths before issues affect employees.

Real-User Experience Monitoring

Capture live endpoint activity to understand how employees experience applications and connectivity during their normal workday, helping teams separate isolated incidents from widespread issues.

AI-Powered Experience Scores

Combine endpoint, application, and network telemetry into Experience Scores that simplify workforce health, highlight trends, and help IT prioritize issues based on business impact.

Visibility Into Your Workforce's Experiences

Today's hybrid workforce depends on reliable devices, applications, and network connectivity to stay productive. When employees experience slow applications, poor connectivity, or intermittent performance, IT teams often struggle to determine whether the issue originates on the endpoint, within the application, across the network, or with an external provider.

Endpoint Monitoring helps IT Operations teams monitor workforce experience across employee endpoints, applications, and networks. By combining endpoint-based synthetic and real-user monitoring, it helps teams detect issues early, identify root cause, and prioritize workforce-impacting issues.

How Endpoint Monitoring Works



Collects Endpoint Health and Connectivity Data

Captures health, performance, and connectivity telemetry directly from employee endpoints to establish continuous visibility into workforce experience.



Validates Workforce Connectivity

Runs scheduled synthetic monitoring from endpoints to confirm application reach, measure latency, and evaluate network paths before employees experience disruptions.



Correlates Signals Across the Workforce Stack

Combines synthetic monitoring with real-user monitoring to identify whether issues originate on the endpoint, within the application, across WiFi, VPN, ISP, or network paths.

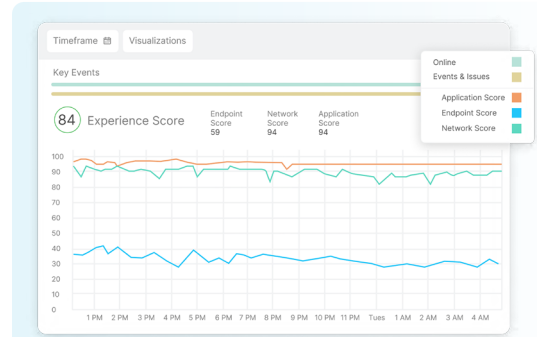


Prioritizes Issues with Experience Scores

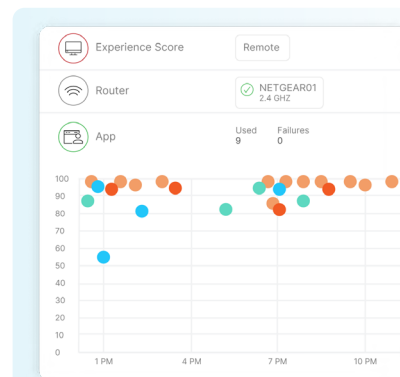
Rolls endpoint, application, and network telemetry into Experience Scores so teams can quickly identify, prioritize, and respond to the issues affecting workforce productivity.

Where Endpoint Monitoring Delivers the Most Value

- Supporting Hybrid and Remote Workforces**
When employees work across home, office, and remote environments, IT teams need visibility into endpoint, application, and network performance to maintain productivity.
- Troubleshooting Employee Performance Issues**
When users report slow or unreliable applications, Endpoint Monitoring correlates endpoint, application, and network data to quickly pinpoint where issues originate.
- Monitoring Business-Critical Applications**
When business-critical SaaS and collaboration apps support daily work, Endpoint Monitoring validates access and performance to detect issues before users are affected.
- Reducing Help Desk Volume Through Earlier Detection**
When recurring endpoint or connectivity issues drive support requests, proactive monitoring helps IT identify and resolve problems before they become widespread.



Track workforce health with Experience Scores across endpoint, network, and application performance.



See how individual employees experience performance throughout the workday.

What Sets Endpoint Monitoring Apart

- Built for workforce experience, not device management.
- Built as part of LogicMonitor Internet Performance Monitoring.
- AI-powered Experience Scores for faster prioritization.

TMNA Strengthens Digital Employee Experience with Endpoint Monitoring

ISSUES IDENTIFIED BEFORE USER IMPACT

TMNA Services uses Endpoint Monitoring to monitor user experiences, identify issues before users are impacted, and isolate whether problems originate internally, with a provider, or elsewhere in the delivery path. See how TMNA strengthens digital experience [in the full case study](#).



Take Control of Workforce Experience

See how Endpoint Monitoring helps IT teams detect, diagnose, and resolve workforce experience issues across employee endpoints, applications, and networks.

[SEE IT IN ACTION](#)