

Build Resilient Financial Services IT Operations



Financial services institutions rely on always-on digital services to support trading, banking, payments, and customer interactions across increasingly complex hybrid environments. As cloud adoption, digital transformation, and third-party dependencies grow, ITOps teams are under pressure to maintain visibility across critical services while supporting the speed of the business.

Without a unified view, teams spend valuable time responding to incidents instead of proactively managing operations.

LogicMonitor provides unified observability for hybrid environments, bringing infrastructure, cloud, applications, logs, and AI-assisted insights together in a single platform. With shared context and intelligent automation, ITOps teams can detect issues sooner, accelerate troubleshooting, and operate effectively across complex financial services environments.

How It Works

- **Protect critical financial services:** Unified visibility across infrastructure, cloud, SaaS, networks, and third-party dependencies to identify issues before they disrupt banking, trading, payment, or customer-facing services.
- **Reduce operational risk with AI:** Edwin AI reduces noise and surfaces high-impact issues to resolve issues before they impact customers.
- **Accelerate incident response:** Connect topology, dependency mapping, logs, dashboards, and service insights to understand service impact, identify root cause, and quickly restore critical services.
- **Operate at scale:** Integrate with ServiceNow, PagerDuty, Splunk, and existing IT workflows while using forecasting, APIs, RBAC, and audit logging to support operational governance, compliance, and future growth.

KEY OUTCOMES



Deliver reliable digital banking and trading services



Respond to incidents before they impact customers



Scale operations without increasing IT overhead



Simplify compliance and audit reporting

Why LogicMonitor

- 1 Reduce operational risk by identifying and prioritizing critical incidents faster.
- 2 Increase IT productivity by eliminating alert noise and accelerating troubleshooting.
- 3 Improve service reliability with AI-assisted insights that help teams resolve issues before they impact customers.
- 4 Scale operations with confidence using intelligent automation that supports more efficient IT operations.

Trusted By



79% noise reduction

Capital Group, a large active fund management organization with over \$3T in assets under management, uses LogicMonitor and Edwin AI to reduce alert noise, accelerate incident response, and help engineers focus on the issues that matter most across its financial services environment.



Build More Resilient Financial Services Operations

See how LogicMonitor helps financial services teams improve service reliability, reduce operational risk, and simplify hybrid IT operations.

LET'S TALK