

SOLUTION BRIEF

Autonomous IT and Enterprise Transformation

Built to understand IT context and orchestrate incident response across systems



Turn IT Transformation into Business Resilience

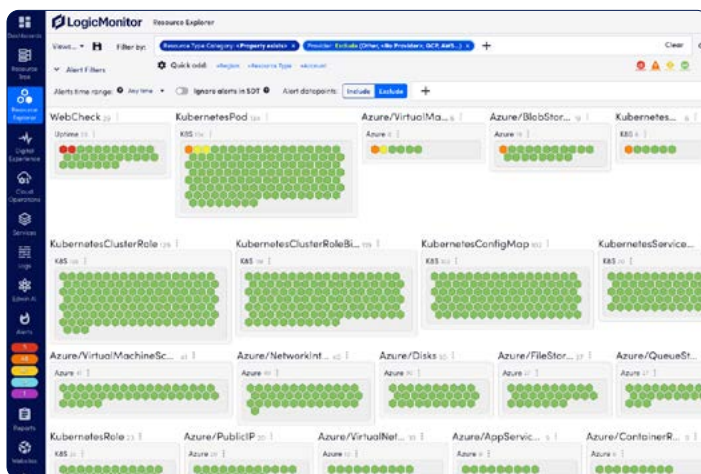
Enterprise technology has become too complex for disconnected monitoring tools and manual operating models. Cloud adoption, data center modernization, AI initiatives, and digital customer experiences create more dependencies, operational data, and risk.

LogicMonitor and NTT DATA help enterprises shift complexity into measurable business value. LogicMonitor provides AI-first observability across hybrid infrastructure, cloud, applications, digital experience, and internet performance, and NTT DATA brings transformation expertise, global delivery, and managed services.

Together, we help organizations lower operating costs, protect revenue-critical services, increase workforce productivity, and reduce transformation risk.

Build a Practical Path to Autonomous IT

Autonomous IT is an operating model where systems can continuously understand conditions, prioritize business impact, and support or execute action with appropriate governance.



Hybrid visibility in Resource Explorer

With AI-powered observability from LogicMonitor and transformation expertise from NTT DATA, organizations gain the visibility, trusted operational workflows, and automation needed to simplify operations and accelerate their journey to Autonomous IT.

Lower the Cost of IT Operations

Fragmented monitoring tools, overprovisioned resources, repetitive investigation, and manual service processes increase the cost of running IT.

LogicMonitor and NTT DATA help enterprises build an efficient operating model with unified visibility that improves resource decisions and automates repeatable work. Spend less time and budget maintaining operational complexity, and redirect capacity toward modernization and growth.

- Reduce monitoring tool overlap and the effort required to maintain disconnected systems
- Improve utilization and cost-performance decisions across cloud and hybrid resources
- Scale operations without increasing headcount at the same rate as infrastructure growth

Increase Workforce Productivity

Skilled IT teams are distracted with noisy alerts, switching tools, joining incident calls, and determining who owns an issue.

Edwin AI connects telemetry, topology, events, and service context to help teams move faster from detection to informed action.

- Reduce alert noise and repetitive incident investigation
- Surface likely root cause, affected services, and recommended next actions
- Give NTT DATA and customer teams a shared operational picture across technology domains

Reduce Operational Risk

Major changes such as data center modernization projects, cloud migrations, platform consolidation, and ITO transformation can create blind spots and service disruption.

LogicMonitor and NTT DATA make transformation visible across the existing estate, migration path, and target environment. IT teams can modernize strategically while reducing the risk of downtime, missed dependencies, and failed migrations.

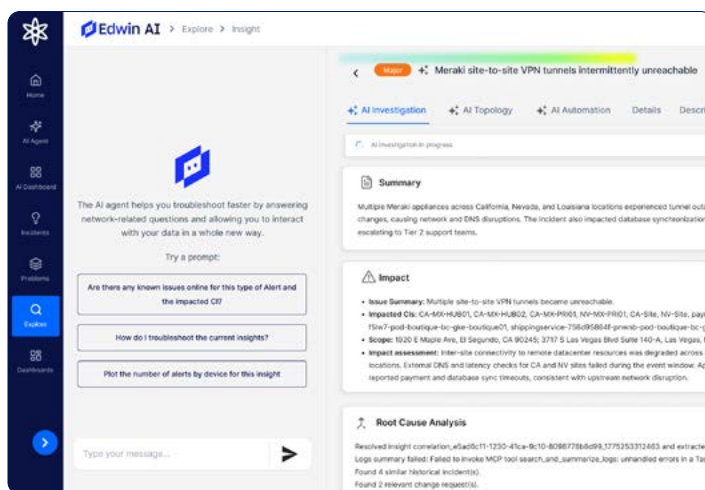
- Discover resources and dependencies before migration decisions are made
- Monitor source and destination environments throughout transition
- Validate service health, performance, and user experience at all cutover stages

Protect Revenue and Customer Trust

Digital services now support revenue, customer loyalty, employee productivity, and brand reputation. Internal systems can appear healthy even when customers are experiencing slow or unavailable services.

LogicMonitor connects infrastructure and application health with digital experience and Internet performance. Detect customer-impacting issues earlier, protect revenue-critical journeys, and reduce the time spent determining where problems originate.

- Monitor real user experiences and critical synthetic journeys
- Track SaaS, API, DNS, CDN, and Internet dependencies
- Determine whether an issue is internal, external, regional, or provider-specific



Edwin AI automatically builds AI Investigations for alerts and incidents.

Accelerate Innovation and Growth

Cloud, AI, edge, and customer experience initiatives create value only when enterprises can operate them reliably at scale.

NTT DATA and LogicMonitor give organizations an observability foundation for introducing new services without adding the same level of operational overhead. Bring new digital services to market with greater confidence and create capacity for continued innovation.

- Establish consistent visibility across new and existing technology environments
- Connect technical performance with business service and customer impact
- Apply AI-driven insight and automation as operational confidence grows



A trusted partnership for the enterprise

LogicMonitor and NTT DATA help enterprises reduce operating costs, increase productivity, protect critical services, and turn technology transformation into sustained business value.

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